

Unlock The Agile Workspace

Helping public sector organisations communicate faster and smarter to improve citizen services.

Amid growing demand for services and shrinking budgets, public sector organisations face significant pressures to do more with less, resulting in a marked shift in frontline services.

Despite these challenges, there is a clear desire and willingness within the public sector to deliver citizen-centric services that improve lives and make communities stronger.

Digital technology can help improve resident interactions, support collaboration with colleagues and partners and deliver high quality experiences for communities at lower cost.

Six Degrees delivers 8x8 X Series and its other cloud communication solutions to the public sector via the Network Services 2, RM3808 Framework.

UCaaS Solutions for:



Central government

Provide efficient citizen-centric services to an ever more demanding population.



Local councils

Deliver cost-effective public services and build stronger communities.



Policing

Enable critical collaboration wherever frontline police officers are based.



Housing associations

Facilitate better experiences for tenants as demand grows.



Health and social care

Offer high quality care and improve patients' lives while managing costs.

Integrated cloud communications

Modernising your communications by moving to the cloud is the first step in the digital transformation journey. A single solution that brings together voice, video, chat and contact centre in the cloud facilitates new working practices and changes in staff culture, giving public sector employees the tools needed to work together creatively to find new solutions that make lives better, for less.



The Agile Workspace

Solutions that combine communications, collaboration and contact centre solutions in the cloud, helping public sector organisations deliver modern experiences to citizens and employees.

One system of engagement

A single cloud-based platform enables faster and smarter communication with reduced risk.

Seamless collaboration

Facilitate collaboration across groups and bridge islands of communications from 3rd party messaging apps.

Manage communications costs

Eliminate expensive on-site PBX equipment and costly associated maintenance.

Data-driven insights

Use actionable insights from citizen journey maps, sentiment analysis and speech analytics to create citizen-centric services.

Flexible working

Enable new ways of working with high-quality video conferencing, reducing travel costs and supporting a green agenda.

Channel shift

Web-messaging lowers cost per interaction and increases support capacity and citizen satisfaction levels.

Tailored service plans

Mix and match service plans to get exactly what your organisation needs to achieve the lowest total cost of ownership.

Public sector expertise

8x8 public sector specialists are entirely focused on UK public sector customers, to understand their diverse needs and to offer expert advice.

Secure, reliable and trusted

G-Cloud Crown Commercial Service supplier, RM3808 approved supplier, fully compliant with Centre for the Protection of National Infrastructure (CPNI) regulations, Cyber Essentials Plus, and ISO 27001.

Ready to Take the Next Step?

Contact our public sector team to discover the only complete communications platform that uses the collective power of your organisation to improve citizen and employee experiences across all interaction channels or procure via the Network Services 2, RM3808 Framework